



ECSI E-SERVICES Short Term/Emergency Loans



“ECSI’s Automated Short-Term Emergency Loan Application and eSignature Process has saved our borrowers a lot of time and energy. It’s also helped us streamline our internal processes and has saved us a ton of time and money. We couldn’t be happier.”

— Bridget White, Kansas University Endowment Association, Lawrence, KS

Simplifying Emergency Loans

Because your students’ lives are not always predictable, ECSI offers our fully automated, Web-based Emergency Loan Application and eSignature Solution to help streamline the process and make life easier for your students and administrative staff.

Our state-of-the-art solution starts with a fully customized, Web-based loan application that we’ll design around your specific needs. After a student completes and submits their application, an automatic e-mail is sent to your loan administrator for on-line application review and approval.

Once approved, ECSI will electronically notify the student of the award and direct them to our secure Web site to continue the process. After successfully logging in, your students will have the ability to review and electronically sign their promissory note to complete the process.

By providing our Industry-Leading Technology, 24/7 Web-Enabled Access, User-Defined System Controls, Custom Data Interfaces, Electronic Notifications, and Management Reports, ECSI allows you to be truly responsive to your students’ needs — without adding to your staff’s workload.

World Class Customer Service

As an ECSI Client, you’ll have access to the Highest Levels of Customer Service and Support in the Industry. Unlike our competitors, ECSI does not have an Automated Phone System or Voicemail. When needed, your staff and students can reach a live, experienced ECSI Customer Service Representative from 7:30 a.m. to 8:00 p.m. EST, Monday through Friday. At ECSI, all requests and inquiries are responded to within 24 hours or less, providing you and your students with World Class Customer Service that will exceed your expectations.

About ECSI

Since our inception in 1972, ECSI has established itself as the Industry Leader by being the most responsive, stable, and cost-effective company in the Student Loan Management Industry.

Today, we continue to flourish because we actually listen and learn from our clients’ requests and quickly respond with system enhancements and streamlined solutions that will save you time and money, and reduce hassles, every step of the way.

More than 800 Colleges and Universities across the country would agree. Our Superior Technology, Custom-Designed Solutions and World Class Customer Service are evidence that 36+ years of continuous ownership fulfils a promise of unparalleled quality and reliability.

At ECSI, seeing is believing. Let us show you what so many in your profession have already discovered. ECSI simply provides the most innovative, efficient and well-supported solutions in Higher Education.

For more information or to arrange a demonstration, please contact the ECSI Sales Department at 1.866.841.ECSI (3274) or e-mail us at sales@ecsi.net. We’d love to hear from you.

www.ecsi.net

1.866.841.ECSI

