



ECSI E-SERVICES Electronic Payment Processing



"Our online payment feature is off and running with payments being established by ACH and Credit Cards daily! We're very excited, but I believe the excitement of our borrowers might exceed ours! Customer service for our borrowers is top priority to us! With our new products, we know we can better support our customers by meeting their needs. Thank you for the continuous support ECSI provides us at OSU!"

— Cat Padgett, Jim McNutt, & Deborah Bohanan, The Ohio State University, Columbus, OH

Electronic Payments— Fast, Secure, and User-Friendly

Used in combination with our state-of-the-art Electronic Billing Solution or as a Stand-alone Gateway, ECSI's ePayment Solution will help streamline your internal processes, while providing your bill payers with all of the flexibility and convenience they expect.

With over 30+ years of Industry Experience, ECSI has the knowledge and expertise to make your ePayment dreams a reality. Flexible enough to handle Payments On-Demand or Recurring ACH and/or Credit Card Payments, an ECSI Project Manager will work closely with you to create a fully customized ePayment Solution to meet your needs—both today and into the future.

Simply and efficiently designed, our ePayment Solution offers:

- Maximum flexibility with minimum keystrokes
- Full customization & product scalability
- Money-Saving Option of passing along the Payment Processing Fee to the bill payer
- World Class Customer Service

By partnering with ECSI, you'll have access to our Industry-Leading Asset Management Services to help improve your cashflow position by reducing your invoice processing time and increasing your on-time payments.

World Class Customer Service

As an ECSI Client, you'll have access to the Highest Levels of Customer Service and Support in the Industry. Unlike our competitors, ECSI does not have an Automated Phone System or Voicemail. When needed, you can reach a live, experienced ECSI Customer Service Representative from 7:30 a.m. to 8:00 p.m. EST, Monday through Friday. At ECSI, all requests and inquiries are responded to within 24 hours or less, providing you and your bill payers with World Class Customer Service that will exceed your expectations.

About ECSI

Since our inception in 1972, ECSI has established itself as the Industry Leader by being the most responsive, stable, and cost-effective company in the Student Loan Management Industry.

Today, we continue to flourish because we actually listen and learn from our clients' requests and quickly respond with system enhancements and streamlined solutions that will save you time and money, and reduce hassles, every step of the way.

More than 800 Colleges and Universities across the country would agree. Our Superior Technology, Custom-Designed Solutions and World Class Customer Service are evidence that 36+ years of continuous ownership fulfils a promise of unparalleled quality and reliability.

At ECSI, seeing is believing. Let us show you what so many in your profession have already discovered. ECSI simply provides the most innovative, efficient and well-supported solutions in Higher Education.

For more information or to arrange a demonstration, please contact the ECSI Sales Department at 1.866.841.ECSI (3274) or e-mail us at sales@ecsi.net. We'd love to hear from you.

www.ecsi.net

1.866.841.ECSI

