



1098 SERVICES
1098-T



“As you know, we just transferred our 1098-T business to you this year and I just wanted to send you a quick email and tell you how terrific it has been working with ECSI. You’ve answered all my questions (and there were a lot) as if I were the only customer you have Your staff is always pleasant, and prompt in getting back to me. ECSI, as usual, has the best customer service of any company out there It’s truly been a pleasure working with you.” — Dawn Cutshall, Shippensburg University, Shippensburg, PA

At many Colleges and Universities across the country, 1098-T Season is a major challenge accompanied by hours and hours of tedious, resource-draining work. However, there is help. Since the inception of the Taxpayer Relief Act of 1997, ECSI has helped hundreds of schools across the country with complicated TRA-97 Reporting Requirements and IRS Regulations by offering our Industry-Leading Processing Services and World Class Customer Support.

Flexible enough to accept your 1098-T data files in any file layout or format (including your existing vendor’s requirements), ECSI offers the following innovative and user-friendly TRA-97 Solutions:

- Dedicated Project Managers to assist you with File Preparation, Testing, and Staff Training
- Unlimited Customer Service and Phone Support for you and your Student/Taxpayers
- All 1098-T Forms will be produced and mailed prior to the January 31st deadline
- Transaction History may be printed on each 1098-T Form to assist your Student/Taxpayers and reduce questions
- ECSI will initiate the IRS Data File Submission prior to the March 31st deadline
- All 1098-T Forms are stored on ECSI’s Web site for ten (10) years for free, instant reprints

And by partnering with ECSI, you’ll never pay another Set-Up or Renewal Fee and your rates are guaranteed for life.

World Class Customer Service

As an ECSI Client, you’ll have access to the Highest Levels of Customer Service and Support in the Industry. Unlike our competitors, ECSI does not have an Automated Phone System or Voicemail. When needed, your staff and students can reach a live, experienced ECSI Customer Service Representative from 7:30 a.m. to 8:00 p.m. EST, Monday through Friday. At ECSI, all requests and inquiries are responded to within 24 hours or less, providing you and your students with World Class Customer Service that will exceed your expectations.

About ECSI

Since our inception in 1972, ECSI has established itself as the Industry Leader by being the most responsive, stable, and cost-effective company in the Student Loan Management Industry.

Today, we continue to flourish because we actually listen and learn from our clients’ requests and quickly respond with system enhancements and streamlined solutions that will save you time and money, and reduce hassles, every step of the way.

More than 800 Colleges and Universities across the country would agree. Our Superior Technology, Custom-Designed Solutions and World Class Customer Service are evidence that 36+ years of continuous ownership fulfills a promise of unparalleled quality and reliability.

At ECSI, seeing is believing. Let us show you what so many in your profession have already discovered. ECSI simply provides the most innovative, efficient and well-supported solutions in Higher Education.

For more information or to arrange a demonstration, please contact the ECSI Sales Department at 1.866.841.ECSI (3274) or e-mail us at sales@ecsi.net. We’d love to hear from you.

www.ecsi.net

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